## COMPLAINT AND INCIDENT REGISTER - 2025 Chain Valley Colliery

Date	Nature of Complaint/Incident	Complaint/Incident Details	Action Taken
1	depositional dust limit at DDG002.	There was an exceedance to the maximum total increase in deposited dust level (increase greater than 2 g/m2/month) at DDG002 for the sampling period between 3 February 2025 and 5 March 2025. The monthly depositional dust level increased from 0.9 g/m2/month to 3.9 g/m2/month.	The testing laboratory (ALS Environmental Pty Ltd) reported that the deposition comprised the following:  Total insoluble matter – 3.9 g/m2/month  Combustible matter – 0.6 g/m2/month  Ash content – 3.3 g/m2/month  Site operations were typical during the monitoring period. It is noted that CVC does not undertake coal handling on-site with potential dust generation predominately due to traffic on unsealed haul roads. Throughout the monitoring period watercart operations were undertaken on haul roads as is usual for the site. The incident investigation did not attribute the exceedance to site operations.  The exceedance was reported to the NSW Department of Planning, Housing and Infrastructure (DPHI).
	suspended solids limit in EPA Point 27 discharge	Sampling on 27 April 2025 recorded a concentration of total suspended solids of 109 mg/L, with EPL 1770 stipulating a 50 mg/L limit. Point 27 is a highflow spillway. The exceedance occurred a high intensity rainfall event.	The incident is not considered to have caused material harm or loss to the environment as  No impact was observed that was considered to result in actual or potential harm to health or safety of human beings or ecosystems.  No impact requiring remedial action or clean-up was required for the event.  No loss or property damage was observed.  The exceedance was reported to the NSW Department of Planning, Housing and Infrastructure (DPHI) and NSW Environmental Protection Authority.  Actions from the incident include:  Desilting of the initial settling dam in 2025.  Install a additional silt currtain

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Date	Nature of Complaint/Incident	Complaint/Incident Details	Action Taken
	Exceedance of EPL depositional dust limit at DDG004.	There was an exceedance to the maximum total increase in deposited dust level (increase greater than 2 g/m2/month) at DDG004 for the sampling period between 5 March 2025 and 4 April 2025. The monthly depositional dust level increased from 3.8 g/m2/month to 7.4 g/m2/month.	The testing laboratory (ALS Environmental Pty Ltd) reported that the deposition comprised the following:  Total insoluble matter – 7.4 g/m2/month  Combustible matter – 5.0 g/m2/month  Ash content – 2.4 g/m2/month  Site operations were typical during the monitoring period. It is noted that CVC does not undertake coal handling on-site with potential dust generation predominately due to traffic on unsealed haul roads. Throughout the monitoring period watercart operations were undertaken on haul roads as is usual for the site. The incident investigation did not attribute the exceedance to site operations.  The exceedance was reported to the NSW Department of Planning, Housing and Infrastructure (DPHI).
Sunday, 18 May 2025	suspended solids limit in EPA Point 27 discharge	Sampling on 18 May 2025 recorded a concentration of total suspended solids of 206 mg/L, with EPL 1770 stipulating a 50 mg/L limit. Point 27 is a highflow spillway. The exceedance occurred a high intensity rainfall event.	The incident is not considered to have caused material harm or loss to the environment as  No impact was observed that was considered to result in actual or potential harm to health or safety of human beings or ecosystems.  No impact requiring remedial action or clean-up was required for the event.  No loss or property damage was observed.  The exceedance was reported to the NSW Department of Planning, Housing and Infrastructure (DPHI) and NSW Environmental Protection Authority.
Thursday, 5 June 2025	Exceedance of LAeq (15	Noise monitoring at R22 for the Q2 noise monitoring peroid identified a LAeq (15 min) result of 46-47 dB(A), with a limit imposed at the location of 46 dB(A).	The exceedance was reported to the NSW Department of Planning, Housing and Infrastructure (DPHI) and NSW Environmental Protection Authority.  Follow-up monitoring was undertaken on 12 June 2025 at R22 during similar noise enchancing meteorogolical conditions. The follow up monitoring recorded 46dB(A).

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	Date	Nature of Complaint/Incident	Complaint/Incident Details	Action Taken
1	uesday, 22 July 2025	depositional dust limit at DDG002.	There was an exceedance to the maximum total increase in deposited dust level (increase greater than 2 g/m2/month) at DDG002 for the sampling period between 5 June 2025 and 7 July 2025. The monthly depositional dust level increased from 0.2 g/m2/month to 12 g/m2/month.	The testing laboratory (ALS Environmental Pty Ltd) reported that the deposition comprised the following:  Total insoluble matter – 12 g/m2/month  Combustible matter – 0.5 g/m2/month  Ash content – 11.5 g/m2/month  Site operations were typical during the monitoring period. It is noted that CVC does not undertake coal handling on-site with potential dust generation predominately due to traffic on unsealed haul roads. Throughout the monitoring period watercart operations were undertaken on haul roads as is usual for the site. The incident investigation did not attribute the exceedance to site operations.  The exceedance was reported to the NSW Department of Planning, Housing and Infrastructure (DPHI).